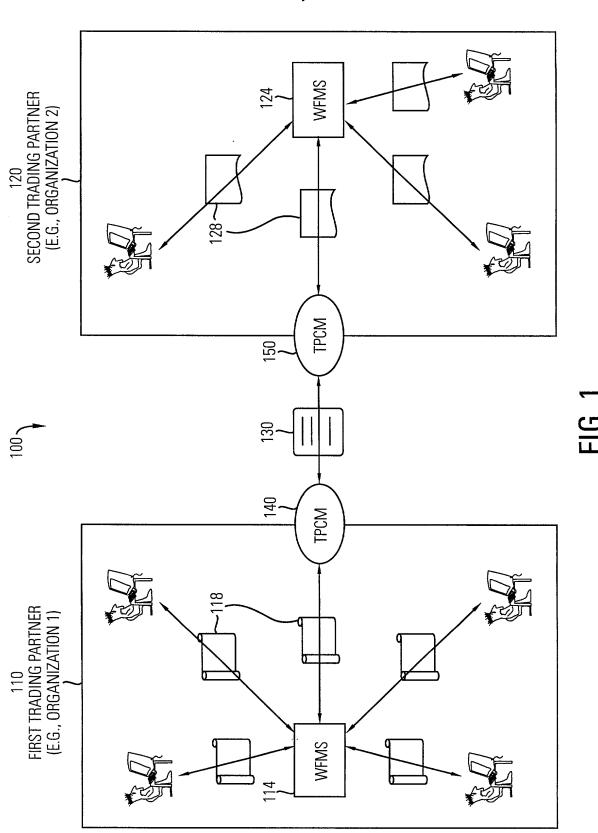
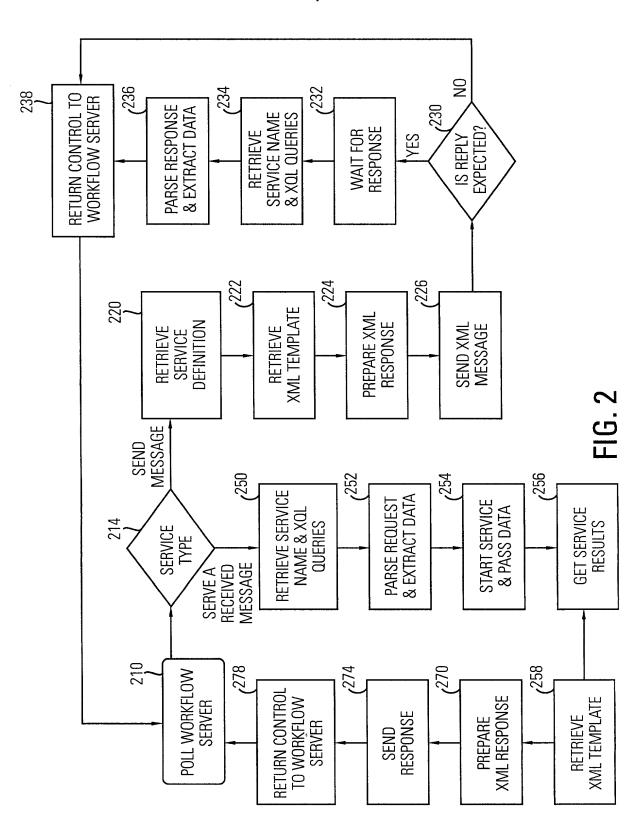
Title: TRADING PARTNER CONVERSATION MANAGEMENT METHOD AND SYSTEM Inventors: Mehmet Sayal, Fabio Casati, & Ming-Chien Shan Attorney Docket: 10010317-1, Responsible Attorney/Agent: THOMAS X. LI, Phone: 650-857-5972 sheet 1 of 6

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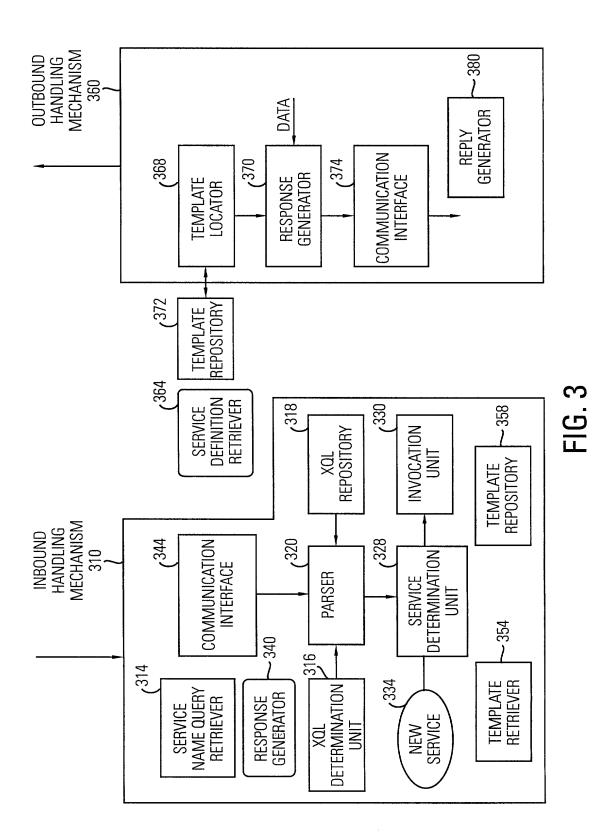
Title: TRADING PARTNER CONVERSATION MANAGEMENT METHOD AND SYSTEM Inventors: Mehmet Sayal, Fabio Casati, & Ming-Chien Shan Attorney Docket: 10010317-1, Responsible Attorney/Agent: THOMAS X. Ll, Phone: 650-857-5972 sheet 2 of 6

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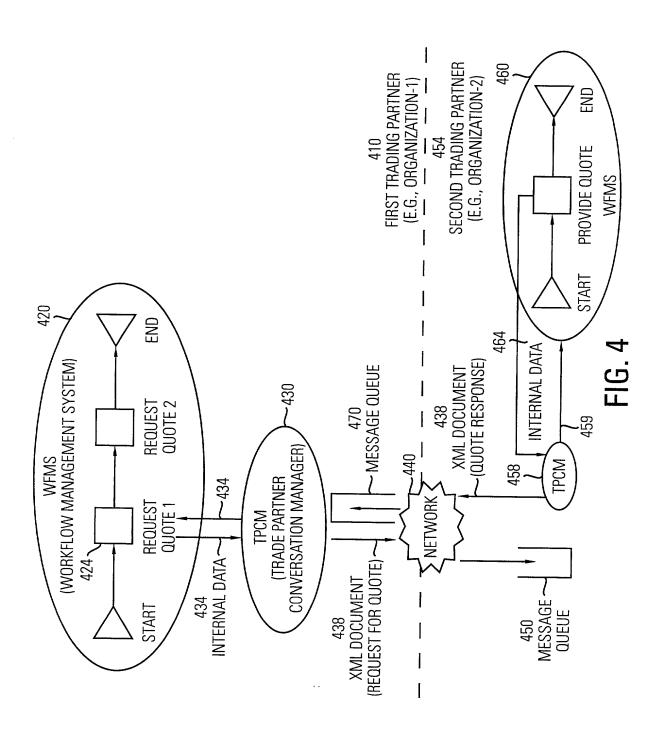
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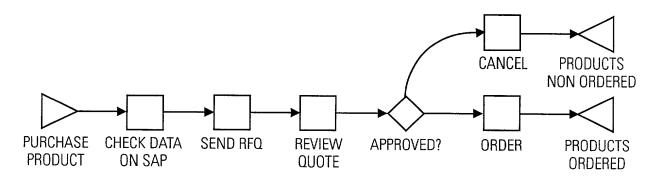
Title: TRADING PARTNER CONVERSATION MANAGEMENT METHOD AND SYSTEM Inventors: Mehmet Sayal, Fabio Casati, & Ming-Chien Shan Attorney Docket: 10010317-1, Responsible Attorney/Agent: THOMAS X. LI, Phone: 650-857-5972 sheet 4 of 6

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Title: TRADING PARTNER CONVERSATION MANAGEMENT METHOD AND SYSTEM Inventors: Mehmet Sayal, Fabio Casati, & Ming-Chien Shan Attorney Docket: 10010317-1, Responsible Attorney/Agent: THOMAS X. LI, Phone: 650-857-5972 sheet 5 of 6

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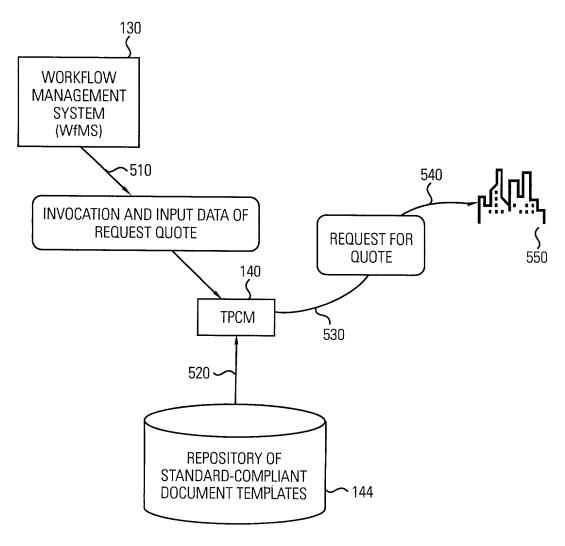


FIG. 5

Title: TRADING PARTNER CONVERSATION MANAGEMENT METHOD AND SYSTEM Inventors: Mehmet Sayal, Fabio Casati, & Ming-Chien Shan Attorney Docket: 10010317-1, Responsible Attorney/Agent: THOMAS X. LI, Phone: 650-857-5972 sheet 6 of 6

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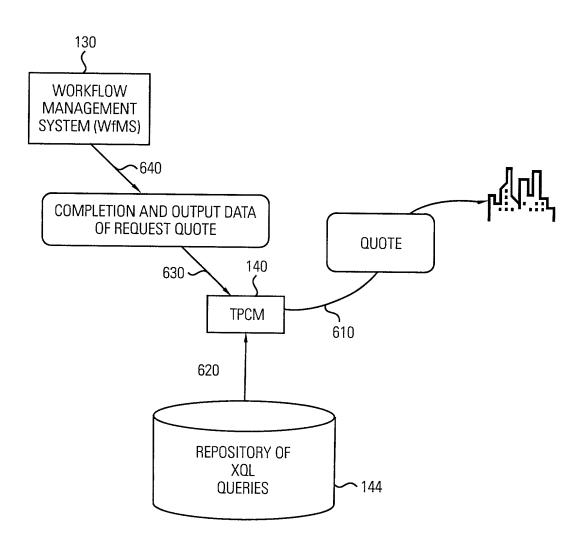


FIG. 6